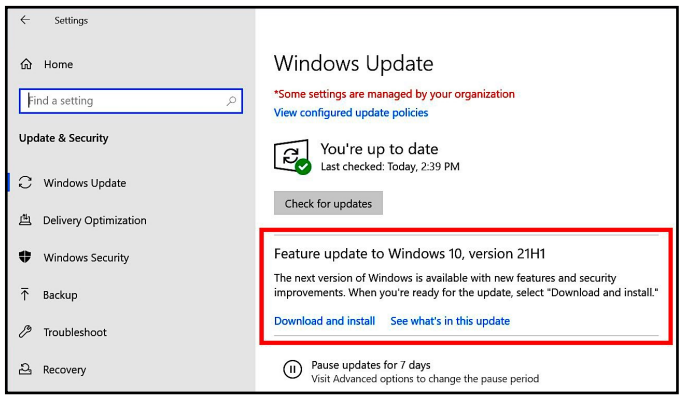
Stay safe from Zero Day

When hackers launch dangerous software no one has ever seen before, it's called a Zero Day. Avoid Zero Day trouble by keeping your personal computer, phone and tablet's software up to date.

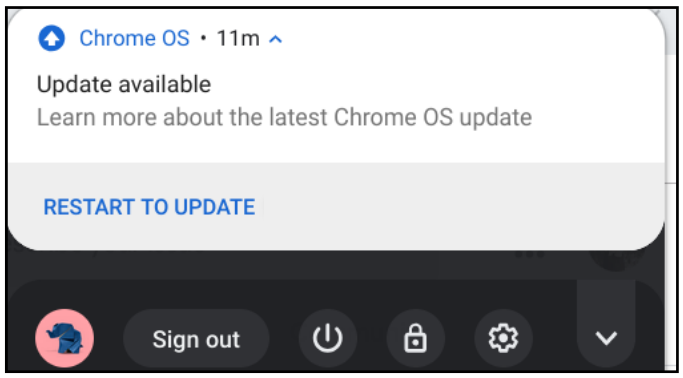


Windows computers

Select the "Start" button > Update and Security > Windows Update > Advanced > Choose how updates are installed > Automatic.

iPhone

Under Settings (the icon looks like a gear) > General > Software Update, click to turn on "Automatic Updates."

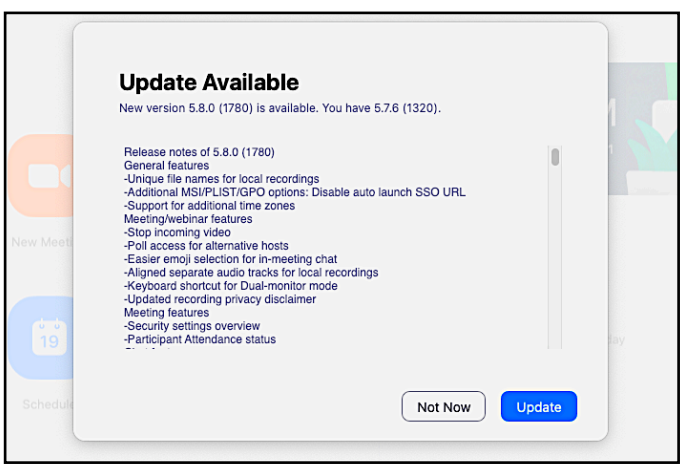


Chromebooks

Chrome devices are updated automatically each time you start up the laptop. Ensure your Chrome web browser is up to date by quitting and relaunching it when a green "Update" button appears in the upper right corner of the browser.

Mac OS computers

When a window like this pops up on your computer screen, click on "Update Now." You may have to quit open applications in order for the computer to restart and the update to install.

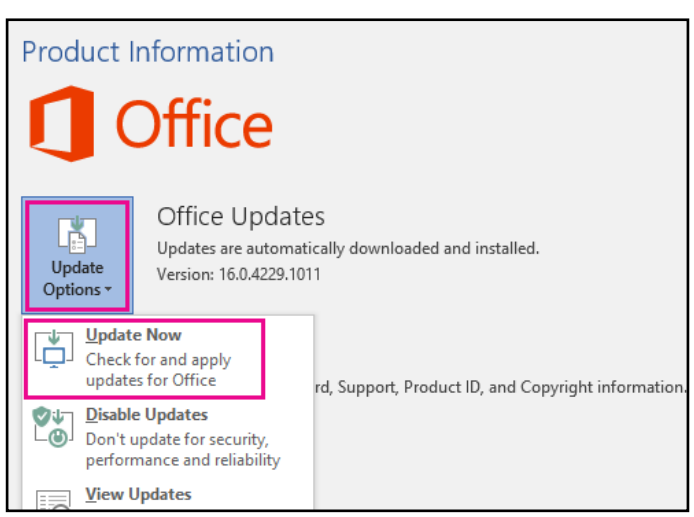


Apps (example: Zoom)

Sometimes, you'll be presented with a window like this when you open an app. Click on "Update" to get the most recent version. Don't put it off!

Android devices

Click on Settings > Software Update. Make sure "Auto download over Wi-Fi" is turned on. If you're unable to update your device, it may not have enough storage space.



Office (Word, Excel, PowerPoint)

Open any of the Office apps, click on File > Account > Product Info > Update Options. Make sure "auto updates" is selected, which is the default setting. Office updates its apps frequently because they're often the target of cyber crooks.

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